Welcome to Simulcare

A short guide for families: how we support your child, and why we work this way



This guide reflects the ***National Best Practice Framework for Early Childhood Intervention*** — the same approach our team has always used.

A warm welcome

We're really glad your family is joining us. Every child and family we work with is different, so this guide gives you a quick look at how we approach our support together — right from the very first session.

Bring this along with any questions — we're always happy to talk it through.

In this guide

- Why we work this way
- Learning in everyday moments
- One team around your child
- Goals that matter to your family
- You're part of the plan
- The work behind the scenes
- What happens next

Why we work this way

The Australian Government is investing heavily over the next five years to help GPs, childcare services and providers everywhere adopt a new National Best Practice Framework for Early Childhood Intervention.

The good news: this is already how we work with your family. As the sector changes around us, our approach with you isn't changing.

Principles we hold to

- Family-centred
- Strengths-based
- Everyday settings
- Individualised
- Outcomes-focused
- Collaborative

How we support your child

Learning in everyday moments

- We work in the places your child already learns and plays — home, school, playground, childcare — not just a clinic room.
- Skills stick better when they're practised in real life, with the people your child sees every day.

One team around your child

- We connect with your educators, speech pathologists, psychologists, GP and anyone else supporting your child.
- Everyone working from the same goals and the same plan.

How we support your child

Goals that matter to your family

- We focus on what your child wants and needs to do in everyday life — tasks or “occupations” — not just isolated skills.
- Every plan is individual and tailored to your needs. No two children get the same goals.

You're part of the plan

- You know your child best. We coach and guide you, rather than working around you.
- That way, the strategies keep working long after the session ends.

The work behind the scenes

MOST of what we do for your child happens away from the session itself.

- Planning each session around your child's goals
- Talking with educators, GPs and other therapists
- Writing reports and updating plans
- Reflecting on progress and adjusting strategies

What happens next

1

Getting to know you

We'll ask about your child, your family, and what matters most to you.

2

Setting goals together

We build a plan around your child's everyday life, with your input.

3

Support in action

Sessions happen in natural settings, with coaching along the way.

4

Checking in and adjusting

We review progress with you and update the plan as needed.

We’re here to help.

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